

Approved by OMB 3060-1122 Expires: March 31, 2018

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hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction	
Territory of American Samoa	

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Steven H. Watson	Legal Counsel to the Governor	Office of the Governor, American Samoa Government



B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2014:

PSAP Type ¹	Total
Primary	None *
Secondary	
Total	None *

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2014:

Number of Active Telecommunicators	Total
Full-Time	None *
Part-time	

3. For the annual period ending December 31, 2014, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

* See Answer to 3a.

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014 2014072.pdf .

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 137.



3a. If an amount cannot be provided, please explain why.

Background:

No separate budgeted line item for PSAP service. The service is provided by the Department of Public Safety within its regularly budgeted resources. There is a single primary PSAP in the territory housed in the Department of Public Safety. There is no secondary PSAP, although there is a back-up to the primary at the local Emergency Operations Center. There are eight full-time and no part-time telecommunicators.

PSAP Overview:

9-1-1 SYSTEM VENDOR: INTRADO

POSITRON VIPER:

VIPER is a Next Generation 9-1-1 system renowned for its reliability and ability to address specific public safety needs. It is a premier 9-1-1 Voice over Internet Protocol (VoIP) controller of choice for PSAPs. VIPER has the ability to deploy in a variety of local, host and remote configurations; it is scalable, fault tolerance and a small footprint. It has caller ID function and is scalable up to 96 9-1-1 trunks.

Power 911:

Power 9-1-1 is an integrated Intelligent Workstation (IWS) that provides call takers with on-screen control of both landlines and wireless calls in a wide variety of telephony environment. In layman's terms, all telephone calls are answered via a computer screen with several options of call routing, patching or forwarding. This Intelligent Workstation is integrated with Caller ID (Automatic Number), TTY/TDD & call recording ability for incident review. It is scalable for future enhancement features such as Automatic Vehicle Locator (AVL) and Automatic Location Identification (ALI - Address location), etc.

American Samoa Public Safety Answering Point (PSAP):

The American Public Safety Answering Point (PSAP) is located within the Department of Public Safety, Central Station. It is registered as the Department of Public Safety, Pago Pago, American Samoa and assigned a PSAP ID # 8289 with Public Safety and Homeland Security Bureau of the Federal Communications Commission. Currently the PSAP is being operated as a unit of DPS Police Serves Bureau and funded under the DPS annual operations budget.

American Samoa has only one Public Safety Answering Point (PSAP) serving a population of approximately 60,000. The PSAP has two call-handling positions within its confined area. The two positions are separate and independent of each other and can operate independently of each other.

As mentioned above the PSAP is equipped with Voice-over-IP (VoIP) technology to deliver next-generation emergency call-handling services. The Power 911 provides a computer aided call-taking software for all incoming landlines and wireless. 9-1-1 calls are answered by the dispatchers and "patched" to either EMS or FIRE. Both first responders are dispatched from the PSAP.

9-1-1 Calls Received at the PSAP:

The PSAP receives 9-1-1 calls from subscribers of the two local telecommunication carriers; Bluesky Communications and the American Samoa Telecommunications Authority (ASTCA). Both telecommunication carriers provided the data contained within this report as a combination for a total of 39,901 calls to the PSAP for a period of one year.



4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2014 to December 31, 2014.

Type of Service Total 911 Calls	
Wireline	25,620
Wireless	14,281
VoIP	0
Other	0
Total	39,901

C.	Description of Authority	<u>Enabling Establishment</u>	t of 911/E911 Funding Mechanisms
		•	_

therein as defined by designated for or imp	Section 6(f)(1) of osed for the purp	sion, Indian tribe, village or regional corporation the NET 911 Act, established a funding mechanism coses of 911 or E911 support or implementation uthority for such mechanism)? Check one.
	• Y	res
	• N	Io
1a. If yes, provide a citation	on to the legal au	thority for such a mechanism.
N/A.		
• /	_	ry 1 - December 31, 2014, did your state or alter the funding mechanism.
N/A.		



2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? <i>Check one</i> .
■ The State collects the fees
■ A Local Authority collects the fees
 A hybrid approach where two or more governing bodies
(e.g., state and local authority) collect the fees
3. Describe how the funds collected are made available to localities.
N/A. No funds are collected.



D. <u>Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent</u>

1. Indicate which entities in your state have the a collected for 911 or E911 purposes.	·	-	
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)		
	Yes	No	
State			
Local (e.g., county, city, municipality)			
1b. Please briefly describe any limitations on the a to fees collected by the entity, limited to wireline o		risdiction (e.g., limited	
As no funds collected there is no authority for expend	litures.		
2. Has your state established a funding mechanismused? <i>Check one</i> .	n that mandates <i>how</i> col	lected funds can be	
■ Yes			
■ No			
2a. If you checked YES, provide a legal citation	n to the funding mechanis	sm of any such criteria.	
N/A.			

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.



o funds are collected.			
o funds are collected.			



E. Description of Uses of Collected 911/E911 Fees

1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

N/A. No funds are collected.		



2. Please identify the allowed uses of the collected funds. Check all that apply.					
Type of Cost		Yes	No		
	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)				
Operating Costs	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)				
	Lease, purchase, maintenance of building/facility				
Personnel Costs	Telecommunicators' Salaries				
	Training of Telecommunicators				
Administrative Costs	Program Administration				
	Travel Expenses				
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch				
	Lease, purchase, maintenance of Radio Dispatch Networks				
Grant Programs		If Yes, see 2a.			
2a. During the annual period ending December 31, 2014, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.					
N/A. No funds are collec	N/A. No funds are collected.				



F. Description of 911/E911 Fees Colle

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	N/A	
Wireless	N/A	
Prepaid Wireless	N/A	
Voice Over Internet Protocol (VoIP)	N/A	
Other	N/A	

2. For the annual period ending December 31, 2014, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	N/A
Wireless	N/A
Prepaid Wireless	N/A
Voice Over Internet Protocol	N/A
Other	N/A



Total	N/A
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2a. If an amount cannot be provided, please explain why.

No fees were collected.				
3. Please identify any other sources of 911/E911 funding.				
Annual budget for Department of Public Safety however with no specific line items for 911/E911 funding.				
Question	Yes	No		
4. For the annual period ending December 31, 2014, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.				
4a. If Yes, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.				
N/A. No fees collected.				



5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	0%
Local 911 Fees	0%
General Fund – State (territory)	100%
General Fund - County	0%
Federal Grants	0%
State Grants	0%



G. <u>Description of Diversion or Transfer of 911/E911 Fees for Other Uses</u>

	Yes	No		
1. In the annual period funds collected for 91 jurisdiction made avadesignated by the fun Question 5? Check or				
1a. If No, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.				
Amount of Funds (\$) Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)			911 funds were	
N/A. No funds were collected.				



No

Yes

H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question

1. Has your state established any oversight or auditing

mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? <i>Check one</i> .		
1a. If yes, provide a description of the mechanisms or procedure corrective actions undertaken in connection with such auditing ending December 31, 2014. (Enter "None" if no actions were taken	authority, for the	
Question	Yes	No
Question 2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected form subscribers matches the service provider's number of subscribers? Check one.	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected form subscribers matches the service provider's	or other corrective	≥ actions
 2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected form subscribers matches the service provider's number of subscribers? Check one. 2a. If yes, provide a description of any auditing or enforcement undertaken in connection with such auditing authority, for the service provider. 	or other corrective	≥ actions



I. <u>Description of Next Generation 911 Services and Expenditures</u>

Question	Yes	No			
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.					
1a. If yes, in the space below, please cite any specific legal authority:					
N/A. No funds are collected.					
Question	Yes	No			
2. In the annual period ending December 31, 2014, has your state or jurisdiction expended funds on Next Generation 911 programs? Check one.					
or jurisdiction expended funds on Next Generation 911	te				
or jurisdiction expended funds on Next Generation 911					



3. For the annual period ending December 31, 2014, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	es No	If Yes, Enter Total PSAPs Operating on	interconnect w	e type of ESInet with other state, ocal ESInets?
			the ESInet	Yes	No
a. A single, state-wide ESInet		\boxtimes			
b. Local (e.g., county) ESInet		\boxtimes			
c. Regional ESInets		\boxtimes	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]		
Name of Regional ESIn	et:				
Name of Regional ESInet:					





4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2014.

None.			

	Question	Total PSAPs Accepting Texts
5.	During the annual period ending December 31, 2014, how many PSAPs within your state implemented text-to-911 and are accepting texts?	None.
	Question	Estimated Number of PSAPs that will Become Text Capable
6.	In the next annual period ending December 31, 2015, how many PSAPs do you anticipate will become text capable?	None.



J. <u>Description of Cybersecurity Expenditures</u>

Question		k the iate box	If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2014, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No	

Question	Total PSAPs
2. During the annual period ending December 31, 2014, how many PSAPs in your state either implemented a cyber security program or participated in a regional or state-run cyber security program?	None.

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?			



K. Measuring Effective Utilization of 911/E911 Fees

1.	Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (e.g., Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.					
N/	N/A					